



## NEW CLIENTS

# HOW TO ACCESS CDHCI

### Call 811

An RN will answer your call. Tell them you are interested in the Client Directed Home care Invoicing Program (CDHCI).

1

### Assessment

A case manager from AHS will come out to assess your needs. They approve care as appropriate.

2

### Agency Selection

Once approved by a case manager, its time to choose an agency. Ember is an approved provider!

3

### Consultation

Speak with our team about your wants and needs for care and caregiver. We will work with you to create a meaningful careplan.

4

### Meet your Caregiver(s)

We are committed to finding the right caregiver for you. Once we have the right match we can start care with a schedule of your choosing.

5





# EXISTING HOME CARE CLIENTS HOW TO SWITCH TO CDHCI

## Call Your Case Manager

Speak with your AHS Case manager and tell them you want to switch to the Client Directed Home Care Invoicing Program (CDHCI)

1

## Re-Assessment

A CDHCI case manager from AHS will come out to assess your needs. They approve care as appropriate.

2

## Agency Selection

Once approved by a case manager, its time to choose an agency. Ember is an approved provider!

3

## Consultation

Speak with our team about your wants and needs for care and caregiver. We will work with you to create a meaningful careplan.

4

## Meet your Caregiver(s)

We are committed to finding the right caregiver for you. Once we have the right match we can start care with a schedule of your choosing.

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