

ASSISTED WASTE COLLECTION APPLICATION FORM

The City's Waste Services Branch offers an Assisted Waste Collection service for Edmonton residents who have difficulty getting their recycling or garbage to the curb or lane. Collectors will pick up garbage and recycling from the front or back door of the home. There is no additional charge for this service.

Please fill out the information below:

Name _____

Email Address _____

Phone Number _____

Best time for us to contact you _____

Address _____

Postal Code _____

My mobility restriction is:

Please mark one box

Long-term/Permanent

Temporary

Estimated duration of temporary mobility restriction:

Estimated Time _____

I certify that I have restricted mobility that makes it difficult for me to get my recycling and garbage to the curb or lane for regular pickup.

I certify that there is no one living at the same address who can take my blue bags or garbage to the curb or lane for me.

Signature _____

Date (day/month/year) _____

Please note: Waste Services may request that you provide supporting documentation from a healthcare provider regarding your restricted mobility before final approval is provided.

Please return this form by mail to:

Waste Services Branch
12802 58 Street NW
Edmonton, Alberta
T5A 4L3
or fax to 780-496-5657

*You can also call **780-496-5698** or use our online form at edmonton.ca/assistedwaste to apply.

Questions?

Please call **780-496-5698** or send email to wasteman@edmonton.ca

This form is used to collect information to schedule Assisted Waste Collection services in the City of Edmonton. The information is being collected under the authorization of Section 33 (c) of the Freedom of Information and Protection of Privacy Act. Any personal information gathered such as contact names, addresses and phone numbers will be treated in accordance with the privacy protection provisions of Part 2 of the Freedom of Information and Protection of Privacy Act. If you have any questions regarding the collection of this information, please contact the Program Manager at 780-442-6421.



Edmonton

ASSISTED WASTE COLLECTION

City of Edmonton
Waste Services

The City of Edmonton's Waste Services Branch offers an Assisted Waste Collection service for customers who have difficulty getting their recycling or garbage to the curb or lane.

Collectors pick up garbage and recycling from outside the front or back door of the home. **There is no additional charge for this service.**



WHO IS ELIGIBLE?

This service is for City of Edmonton residents with temporary or permanent mobility challenges who do not have someone to take their waste to the curb or back lane for them.

Assisted Waste Collection promotes independent living and reduces the risk for dangerous slips and falls caused by icy or wet conditions.

HOW CAN I APPLY?

- Call **780-496-5698**
- Fill in the application form and mail or fax it as directed on the form
- Complete an online application form at edmonton.ca/assistedwaste

HOW WILL MY APPLICATION BE PROCESSED?

We will contact you by telephone within one week of receiving your application. The application process includes a home visit where customer service staff can help determine the best location for setting out your garbage and recycling and set a start date for your service.



HOW LONG CAN I RECEIVE THE SERVICE?

The service will be provided for a minimum of three months and for as long as you have the need. It is your responsibility to let us know if you no longer need the service by contacting the Waste Services Branch at **780-496-5698**.

WHAT WILL THE COLLECTOR PICK UP?

The collector will pick up bagged recycling (in blue bags) and waste in garbage bags or containers. Each bag or container must weigh no more than 20 kg.

Please call 780-496-5698 for more information on the Assisted Waste Collection service.

Detailed information on garbage and recycling regulations can be found at www.edmonton.ca/waste.